Welcome to Dryline VMS. Here is how to start selling.

This guide takes you from your welcome email to your first card sale, in the order the steps are done. It ends with the screens you will use every day once your machines are running.

HOW IT FITS TOGETHER

The four pieces you will use.

Rain Pay card reader

A Dejavoo QD3, one per machine, connected by its MDB cable. Customers tap, insert or swipe a card, and each sale reaches Dryline VMS with the product it bought.

Dryline VMS on the web

Where you set up locations, machines, products and planograms, and see sales, stock, reports and sales tax. Sign in at app.drylinevms.com.

Dryline VMS app

The same account on iPhone and Android. Scan products, restock and count at the machine, and check sales from anywhere.

Dejavoo iPOSpays gateway

Your card payment account. During setup you sign in there once to connect your readers to Dryline VMS (step 2).

BEFORE YOU START

What you need to hand.

- **Two emails.** The welcome email from Dryline VMS and the Activation Email from the Dejavoo Payment Gateway. Both arrive once your merchant account is approved and your equipment ships.
- **A list of your locations, machines and products,** or an export from the system you use today.
- **Your Rain Pay card readers** and their MDB cables.
- **A payment card** for a few test purchases.

YOUR SETUP

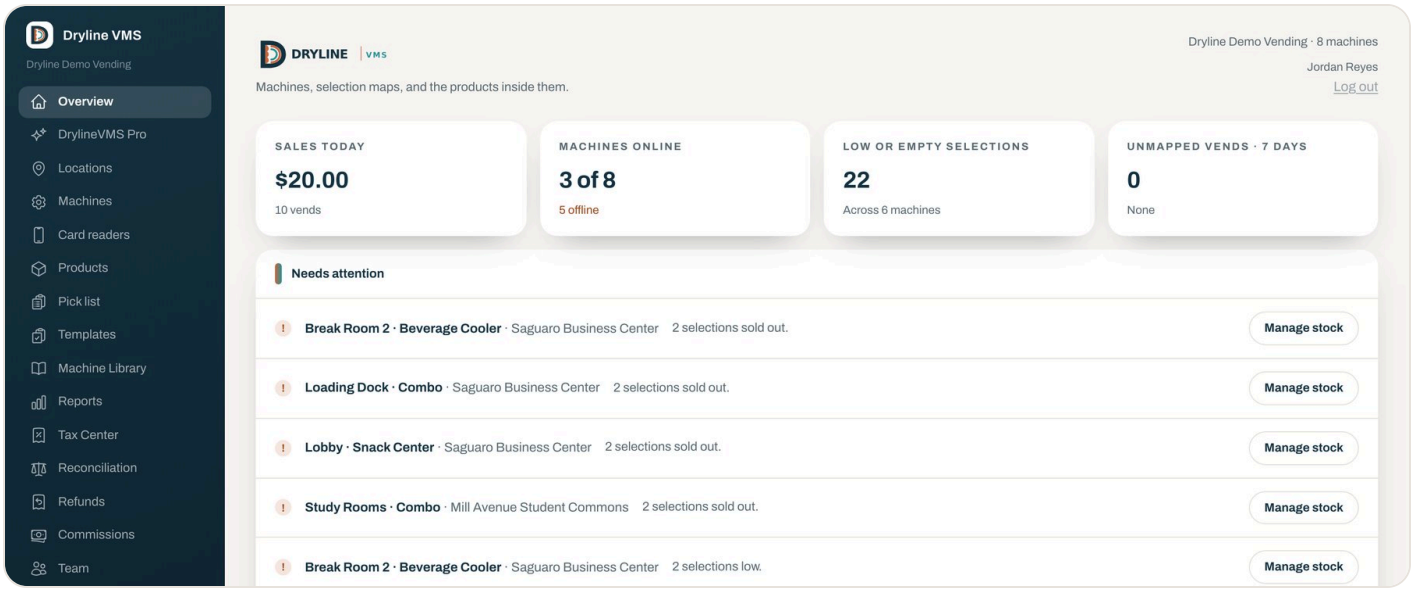
Eight steps, in this order.

1	Sign in and find your way around	page 2
2	Connect your card reader account	page 3
3	Add locations, machines and products	page 4
4	Set up each machine	page 5
5	Register each card reader	page 5
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STEP 1

Sign in and find your way around.

1. **Open the email "Your Dryline VMS account is ready".**
   It holds the email you sign in with and a temporary password.
2. **Select Log In Now and sign in.**
   It opens your own sign-in page at your-company.drylinevms.com. Signing in at app.drylinevms.com works too.
3. **Set your own password when asked, then sign in again with it.**
   At least 8 characters, with one capital letter and one number or symbol.
4. **Set your Dejavoo password too.**
   Use the Activation Email from the Dejavoo Payment Gateway. You need that sign-in for step 2.



Overview is your home screen: today's sales, machines online, low or empty selections, and a Needs attention list. The menu runs down the left.

SETTING UP

Locations	The sites you run machines at.
Machines	Each machine, its configuration, planogram and stock.
Card readers	Your Rain Pay readers and the machine each one is on.
Products	Your catalog, with prices, costs and barcodes.
Templates	Planograms you can reuse on other machines.
Machine Library	Machine models with their layouts and install checklists.
Connection	The link between your readers and Dryline VMS.
Import / Export	Bring data in from another system, or take it out.

DAY TO DAY

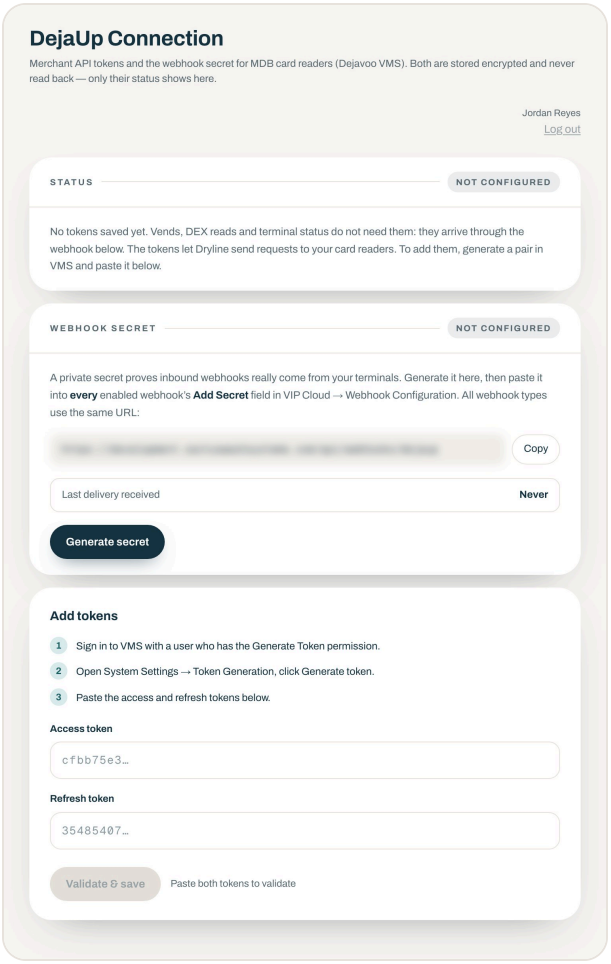
Pick list	What to bring to your machines.
Reports	Sales, inventory and cash, with CSV export.
Tax Center	Sales tax reports by location, for your review.
Reconciliation	Checks each machine's DEX against its recorded sales.
Refunds	Card and cash refunds for vending sales.
Commissions	What you owe each location for hosting your machines.
Team	Your employees and their roles.
DrylineVMS Pro	Shown on Pro accounts (page 8).

STEP 2

2 Connect your card reader account to Dryline VMS.

Your readers send each sale, their status and their DEX readings through DejaUP!, the vending part of the Dejavoo iPOSpays gateway. This step tells DejaUP! where to send them. You do it once for your account, not once per reader. Work in two browser tabs: the Dejavoo gateway in one and Dryline VMS in the other.

1. **Open DejaUP!** iPOSpays gateway → DejaUp!
   Sign in to the Dejavoo iPOSpays gateway and select the DejaUp! link at the bottom left of the screen.
2. **Turn on the webhooks.** DejaUP! → Settings → Webhook
   Turn on Webhook Persistence. Then, for each of the four webhooks (Transaction Events, Terminal Status Changes, DEX Audit Events and System Events), turn on Enabled and tick Add Secret. Leave this tab open.
3. **Paste the webhook URL.** Dryline VMS → Connection
   In the other tab, open Connection in Dryline VMS. Copy the webhook URL and paste it into the URL field of all four webhooks.
4. **Paste the webhook secret.** Connection → Generate secret
   Select Generate secret and copy it straight away: it is shown once. Paste it into the secret field of all four webhooks.
5. **Test and save.** DejaUP! → Settings → Webhook
   Select Test on each of the four webhooks and check that each one reports success. Then select Save Configuration.
6. **Add your tokens.** DejaUP! → Settings → System
   Select Generate token. Copy the access token into Access token on the Connection page and the refresh token into Refresh token, then select Validate & save.



Connection before setup. Once you generate the secret, Webhook secret reads Configured, and Last delivery received shows the time of the latest report from your readers.

Generating a new secret replaces the old one. If you ever do, paste the new secret into all four webhooks again, or sales stop arriving.

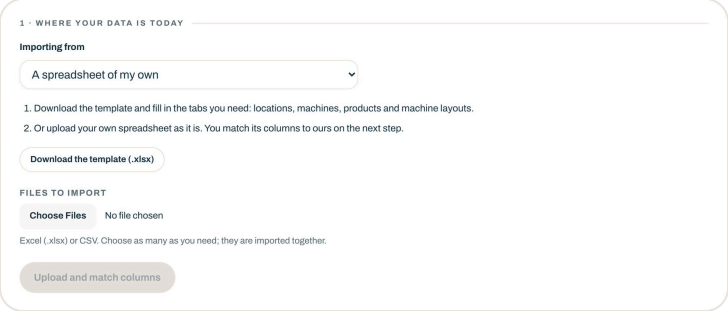
STEP 3

Add your locations, machines and products.

Moving from another system? Import everything in one go. Starting fresh? Add it by hand. You can mix the two.

Import it Import / Export

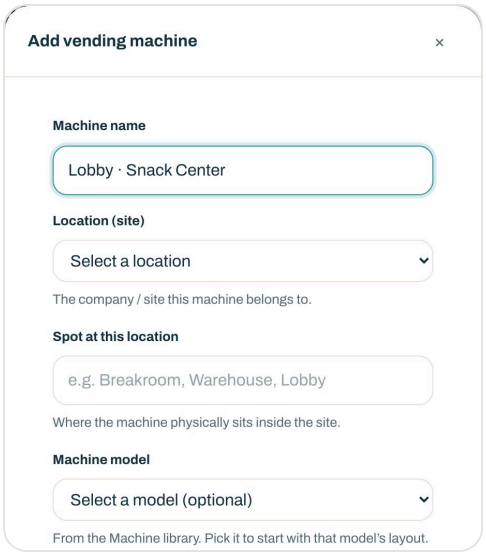
1. **Choose where your data is today.**
   A spreadsheet of my own, Nayax, Cantaloupe or another system. For another system, the page shows how to export your data from it.
2. **Download the template, or use your own spreadsheet.**
   The template has tabs for locations, machines, products and machine layouts. Your own file works as it is.
3. **Select Upload and match columns.**
   Tell Dryline which of your columns is which. It remembers your choices for next time.
4. **Check the preview, then import.**
   Every row is shown before anything is saved, and a row with a problem is flagged, never written.



Import / Export, step 1 of 4.

Or add it by hand Locations, Machines, Products

1. **Check your locations.** Locations → New location
   Make sure each site you run machines at is listed. Add any that are missing, with the address and access details for your drivers.
2. **Add the machines at each location.** Machines → + Add machine
   Name the machine and choose its location and the spot it sits in. If your machine is listed under Machine model, pick it: the machine starts with that model's layout.
3. **Add your products.** Products → Add product
   Scan or type the barcode and Dryline fills in the details it finds. Check the name and default price, and add the unit cost so reports can show your profit.



+ Add machine. Pick a Machine model to start from its layout.

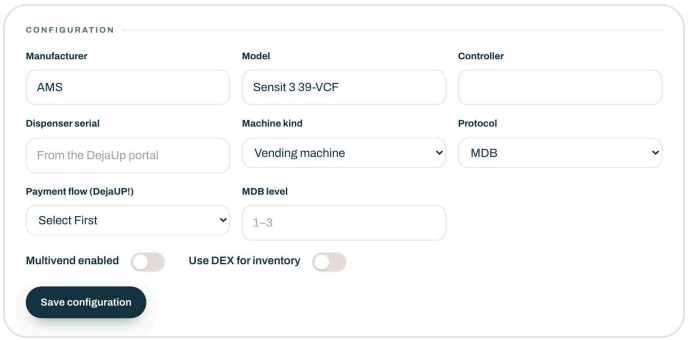
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STEP 4

Set up each machine.

Open **Machines**, select a machine and go to its **Configuration**. Choose how it takes payment, turn on what it supports, then select **Save configuration**.

Payment flow: Select First	The customer chooses a product first, then pays the price shown on the reader.
Payment flow: Tap to Start	The customer taps a card first, then chooses a product. The reader holds a pre-authorization and charges the price of what was bought.
Multivend enabled	On if your machine can sell several products in one payment.
Use DEX for inventory	On if your machine supports DEX. Dryline then counts stock from the machine's DEX readings.



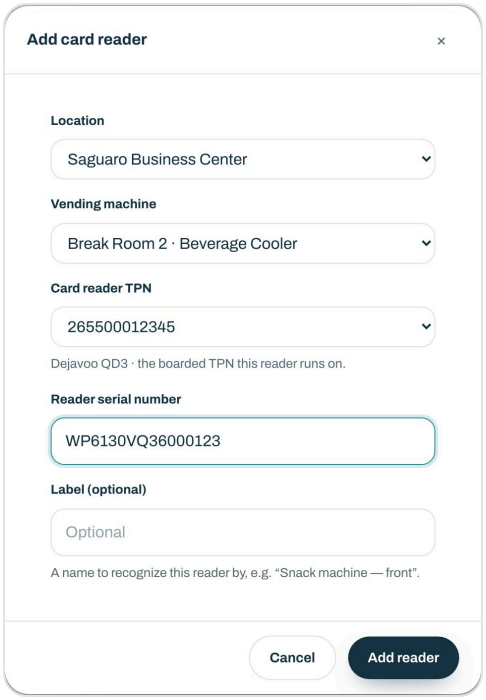
Your model in the **Machine Library**? Its page has an install checklist for that machine.

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STEP 5

Register each card reader.

1. **Start from the machine.** Your machine → Card reader → Register a reader
   This opens Card readers. You can also go straight to Card readers and select + Add card reader.
2. **Choose the location, the vending machine and the reader's TPN.**
   Your readers' TPNs are set up with your merchant account, so they are listed here for you.
3. **Type the reader's serial number and select Add reader.**
   The serial number is on the label on the reader. Add a label too if it helps you tell your readers apart.



+ Add card reader.

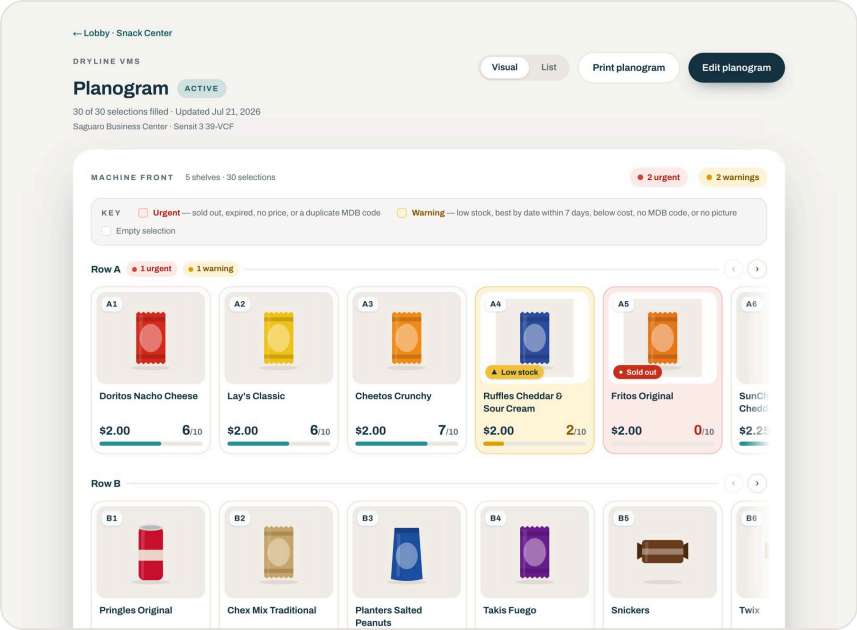
No TPN in the list, or no + Add card reader button? Contact Dryline VMS support (page 8) and we will set it up for your account.

STEP 6

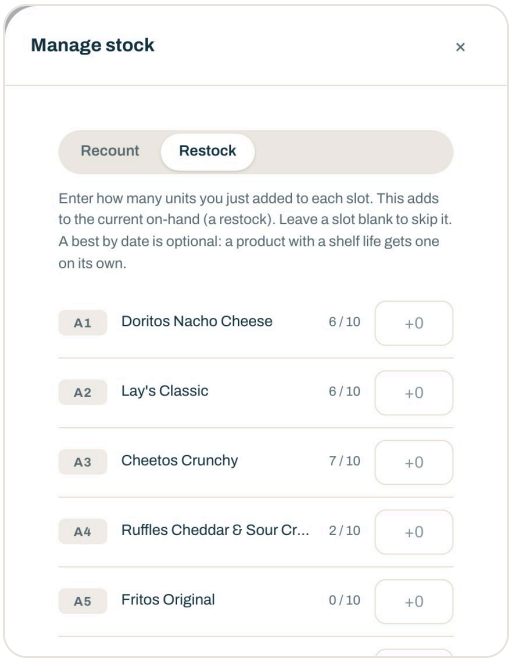
6 Fill in the planogram and starting stock.

The planogram is the map of what sits in each space of a machine and what it sells for. Dryline uses it to put every sale against the right product and to count down your stock.

1. **Open the planogram.** Your machine → Open planogram
   Select Set up planogram on a new machine, or Edit planogram. Build a grid lays out the rows and spaces quickly, and Templates starts from a planogram you saved before.
2. **Give every space a product and the price set on the machine.**
   Scan or search for each product. Set the space's Capacity and its Low-stock alert, so your pick list and alerts know when it needs filling.
3. **Add the MDB code if you know it.** A space → Advanced settings → MDB code
   The code the machine sends when that space sells. Not sure of a code? Leave it for now: step 7 shows how to find it.
4. **Select Publish changes.**
   The machine page now shows the machine front, space by space.
5. **Enter your starting stock.** Your machine → Manage stock → Restock
   Enter how many of each product you loaded, then select Save restock. Dryline counts down from there as sales come in.



The planogram after publishing. Yellow is low stock, red is sold out.



Manage stock → Restock. Recount is for setting a space to what you count in it.

STEP 7

Check the reader and make a test sale.

Do this with the reader installed on the machine and powered up.

Check the reader in DejaUP!

1. **Open the terminal.** iPOSpays gateway → DejaUp!
   The terminal shows as active. Select it.
2. **Check the Vending Mode.** Terminal → Vending
   It has to match the Payment flow you chose in Dryline VMS: Select First or Tap to Start. Choose Multivend if the machine sells several products in one payment.
3. **If your machine supports DEX, set when the reader collects it.** Terminal → Vending → DEX Configuration
   Set DEX Frequency, DEX Execution Time and DEX Time Zone.
4. **Check the pre-auth amount.** Terminal → iPosPays
   Set it to at least the price of your most expensive product.

Make a test sale

A sale reaches Dryline about 10 to 15 minutes after the purchase. Test purchases are real charges on your card.

1. **Check the reader is ready.**
   With the machine on and its door closed, the reader shows its ready screen.
2. **Buy one product with a card.**
   The reader shows the price, and the product drops. If Multivend is on, buy two products in one payment too.
3. **Find the sale in Dryline.**
   On the machine page, the sale shows with its product and that space's stock goes down by one. A sale from a space with no MDB code shows on Overview under Unmapped vends, with the code the machine sent: see the last fix below.



Ready. A Rain Pay reader on a machine, waiting for a selection.

If something is not right

The reader does not ask for a card after a product is chosen	Change the Vending Mode to Tap to Start (Terminal → Vending in DejaUP!) and the Payment flow in Dryline VMS to match. Check the pre-auth amount covers your most expensive product.
A test sale has not reached Dryline after 20 minutes	In Dryline VMS open Connection: Webhook secret should read Configured and Last delivery received should show a recent time. In DejaUP! check the four webhooks are Enabled with the same URL and secret, and select Test. Then open Card readers and check the reader is on this machine.
Sales show under Unmapped vends	That space has no MDB code, or the wrong one. Enter the MDB item number shown on the Unmapped vends card as the space's MDB code, publish, then select Map vends.

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STEP 8

Invite your team and get the app.

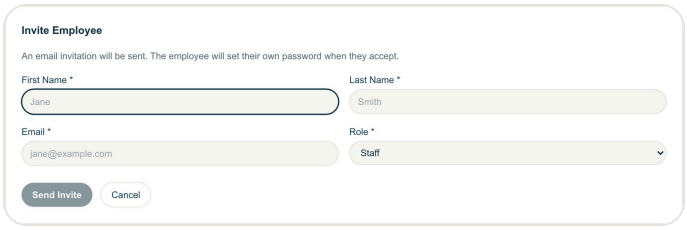
1 **Invite each person who works with you.**

Team → + Invite Employee

Enter their name and email, choose their role (Staff, Manager or Owner) and select Send Invite. They get an email to set their own password.

2 **Install the Dryline VMS app.**

Scan a code with your phone's camera. Sign in with the same email and password you use on the web.



APP STORE

iPhone and iPad

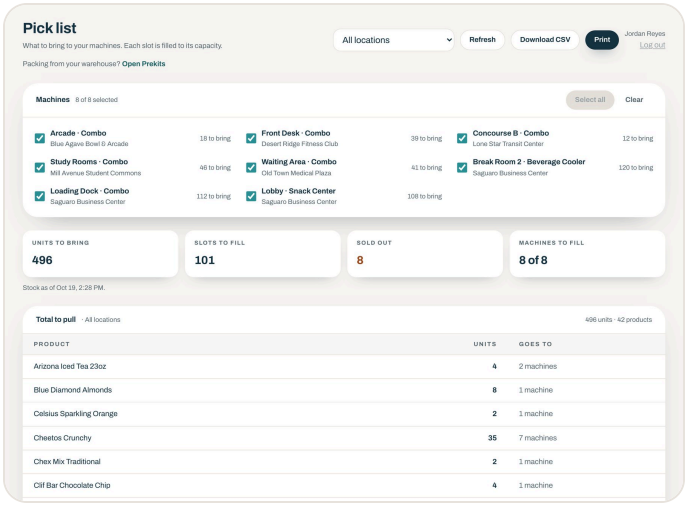
GOOGLE PLAY

Android

EVERY DAY

Your machines at a glance.

- **Overview → Needs attention** lists sold out and low selections, with Manage stock beside each one.
- **Alert emails.** Owners and managers get a summary around 7 am, and an email when a machine needs attention straight away.
- **Pick list** adds up what to bring to each machine. Print it or download it as a CSV.
- **At the machine,** restock or recount in the app: Machines, then the machine, then Manage stock.
- **Reports** show sales, inventory and cash. **Tax Center** has your sales tax reports by location.



Pick list. Each space is filled to its capacity.

On DrylineVMS Pro?

Open DrylineVMS Pro in the menu for Route planner and Driver routes, Warehouse & prekitting, Forecasting, Cross-location benchmarking and the Exception workflow.

Need a hand?

Tell us your organization name, and for a reader its serial number and what its screen shows.

support@drylinevms.com
Email support

844-723-9732
Phone

drylinevms.com/learning
How-to videos

Screens shown are from the Dryline VMS demo account. Dryline VMS is a product of Cactus Wash Systems LLC. October 2026.